

March 2025

Privacy note on the processing of personal data

The purpose of this privacy note is to provide you with detailed information on the conditions for processing and collecting your personal data by Flexis SAS, as well as the rights and options you have to control your personal data and protect your privacy.

Since the protection of personal data is essential to establish a relationship of trust with our clients and potential clients, this note aims to ensure the greatest transparency in the processing and collection of your personal data.

This note will answer questions relating to the collection, processing and purpose of your data, as well as how to exercise your rights in this respect.

Who processes your personal data, for what purpose and how long?

Your personal data are collected and processed for commercial reasons and will

therefore be used by Flexis' commercial team in the context of follow-up of potential sales, marketing emails.. etc.

Your personal data is collected and processed by Flexis SAS via Salesforce, a platform on which your personal data are stored securely for the time necessary to achieve the purpose pursued, to meet your needs or to comply with our legal obligations.

Generally speaking, we undertake to collect only the personal data necessary for each of the purposes for which we process your personal data.

What personal data is processed and collected?

“Personal data” means any information that identifies you either directly (such as your name) or indirectly (for example: a unique customer number).

In general, we are committed to collecting only personal data which is relevant and appropriate for each of the purposes for which we process your personal data. For this purpose, FLEXIS SAS applies the minimisation principle to collect personal data.

The personal data we collect is the personal data you provide to us and may include information about:

- Your identity: name, surname, company, number, email address
- Your business: fleet of vehicles, etc.
- Your geographical position (country).

We will likely obtain other personal information about you in conversations that we may have with you later on.

How is your data secured?

Your personal data is stored on Salesforce, a platform which stocks your personal data in the EMEA region.

This platform protects stored contact form information by using its default layered security model. This includes role-based access control, field-level security, and sharing rules (access to personal data stored in Salesforce is restricted to authorized personnel only, based on role-based permissions and sharing rules). Data is securely transmitted using TLS protocols and protected at rest through integrated encryption features.

Your personal data is stored securely on Salesforce, a platform that hosts data within the EMEA region.

Salesforce employs a comprehensive security model to protect your information. This includes:

- Role-based access control to limit data access strictly to authorized personnel.
- Field-level security and sharing rules to ensure data is accessible only based on clearly defined permissions.
- Secure data transmission using industry-standard TLS (Transport Layer Security) encryption.
- Encryption of data at rest to maintain confidentiality and protect your data from unauthorized access.

What are your rights?

Flexis SAS makes its best efforts to guarantee you have control over your personal data. Your rights under the GDPR are as follows:

- **A right of access to information:** you have the right to obtain clear, transparent and comprehensible information on how we use your personal data and on your rights. This policy is an example.
- **A right of rectification:** you have the right to have your data rectified if it is inaccurate or incomplete, despite our efforts to keep it up to date. This will enable us to comply with our obligation to keep your data up to date.
- **A right to erasure (or the right to be forgotten):** you have the right to have your data erased or deleted. This right may be limited in the light of our contractual obligations (current contract) or legal obligations (prevention of legal action in particular).
- **A right to object** to the processing of your personal data, subject to justifying reasons relating to your particular situation, and a right to request the restriction of the processing of your personal data, in certain cases provided for by the regulations. at any time to processing of personal data concerning you for such marketing, which includes profiling to the extent that it is related to such direct marketing.
- **A right to withdraw your consent at any time**, for the purposes for which we collected your consent.
- **A right to the portability of your data**, i.e., under certain conditions, the right to receive the personal data you have provided to us, in a structured, commonly used computer format, and to have it transmitted to a third party if this is technically possible.

You can exercise all these rights, free of charge, via the email address data.privacy@flexis-mobility.com by proving your identity by any means. In the absence of a response or satisfactory answer from us, you have the possibility to contact the Data Protection Authority of your country in order to file a complaint

Modifications to this note: We may change this policy from time to time. We will inform you and/or ask for your consent whenever it is necessary or required. We therefore recommend that you review this policy each time you visit our website to see the latest version.